



RB Digital: Frequently Asked Questions

New to RB Digital? Check out our [Getting Started with RB Digital Guide](#) to learn how to set up your own RB Digital account!

What is the RB Digital app?

- The RB Digital app (formerly Zinio for Libraries) allows members to read full colour copies of their favourite magazines **for free** on a computer or mobile device using RB Digital Magazines app!
- Mobile devices (smartphones, tablets, etc.) use the *RB Digital* app to view magazines. Keep in mind, however, that the app is used only to **read, checkout and return** magazines. To **create an account** and to **make changes to account preferences**, you must use a browser.

What are the differences between Zinio for Libraries app and the RB Digital app?

The RB Digital app now allows:

- Users to check out magazines from the app
- Users to return magazines from the app
- Changes made to your account (such as checkouts and returns) using the Library Collection through a browser will be immediately updated on the RB Digital app, and vice versa.

Note: You can still use the Zinio Reader! Check out the [Getting Started with RB Digital guide](#) for instructions.

Is there anything I can't do on the RB Digital app that I can do through a browser?

- The RB Digital app does not allow new users to set up their account. To set up an account, users must log in to the Library Collection through a browser. Once an account has been created, the RB Digital app can be used.
- The RB Digital app also does not allow users to adjust account preferences, such as setting up notifications. To do so, login to using the Library Collection through a browser.

Do my magazines expire? Are there late fees if I keep the magazines too long?

- Once you check out a magazine through the library's RB Digital collection, it is yours forever. Magazines never expire, and they never need to be returned! There are no late fees, and you can keep issues for as long as you want.

How can I read the newest issues of my magazines?

- New issues appear in the library's RB Digital collection the same day as they are released to newsstands, so you can always get new issues as soon as they come out. You can be notified by email as soon as a new issue is released. Check out our [Getting Started with RB Digital Guide](#) for instructions on how to receive notification of new issues.

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Can I read back issues of magazines? Yes!

- **In a browser:**
Click on a magazine cover in the library's collection to view the back issues available for that title. Click the "Checkout Now" icon below the magazine cover to check out a back issue.
- **In the App:**
Tap the magazine cover in the library's collection. Select View All Issues.

Can I read a RB Digital magazine offline?

If you are using the app on a mobile device or the *Zinio Reader* on your computer, you can read downloaded magazines offline.

- The Zinio reader is still supported by RB Digital. You must set up a Zinio account with the same email address as your RB Digital account to allow the accounts to sync. Check out our [Getting Started with RB Digital](#) for links to download the *Zinio Reader*. *Only magazines that have been fully downloaded will work offline.*
- **In the App:** When you open a magazine to read, it will begin to download. The magazine will appear on your device under Checked Out when the download is complete.

Can I print an article from a magazine in the RB Digital app?

- You can print from within the *Zinio Reader* on your computer. While viewing a magazine, click the printer icon for print options. You can print a page, an article, or even an entire magazine.
- You can also print from a **browser** on your computer or mobile device. While viewing a magazine, click the printer icon for print options.
- Direct printing from an app is not available at this time. Screen print the page you want to print and save it as a picture and import the picture into a word processing document to print.

Need more help? Visit [RB Digital Help](#), contact [Idea Exchange](#) online or call 519-621-0460.

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